Executive Summary

Future of AJCs Cohort- Getting Inspired by the Future of Work

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As required by WIOA, many AJC delivery systems are moving toward enhanced integration, dynamic partnerships, and customer-centered service delivery. As part of these efforts, 8 states and local teams participated in a cohort focused on the Future of AJCs. This webinar provides an outline of the process they followed, challenges identified along the way, and ideas and potential solutions they developed.

During the webinar, hear direct from cohort members as they share the information they gained from this process, including technologies and potential solutions which can help AJCs prepare for continued enhancements in customer service.

Run of Show

Welcome & Overview of Cohort	00:30
Overview of Cohort Process	05:00
Cohort Current Challenges/Solutions	18:00
Overview of possible ideas and recommendations	32:00
Panel Discussion	1:00:22
Next Steps & Wrap-Up	1:28:00