

Executive Summary

Learning and Leading: Effectively Leveraging Experiences in the Pandemic to Promote Recovery

11.18.20

Moderator: [Kimberly Vitelli](#)

Speaker(s): [John Pallasch](#), [Marc Giannoni](#), [Joe Barela](#), [Elizabeth Carver](#), [Stephanie Beckhorn](#)

The public workforce system has an important role to play in supporting job seekers and businesses as state and local economies begin their recovery from the COVID-19 pandemic. Understanding that role and executing effective strategies for assisting businesses and job seekers is critical.

This kick-off to the Recovery webinar series highlighted approaches that state and local workforce agencies can implement to ensure effective service delivery, customer outreach, and business engagement during this vital time. We heard from the Federal Reserve on the state of the economy. We also heard how three states are addressing current challenges to get job seekers back to work, to ensure businesses have the skilled workers they need, and how they have best positioned their agencies to navigate workforce changes.

Run of Show

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| Introductions and Agenda Setting | 0.33 |
| John Pallasch, Assistant Secretary, Remarks on One Workforce Vision | 3.49 |
| Marc Giannoni, U.S. National Economic Update | 11.30 |
| A Dialogue with States: CO, UT and MA | 45.36 |
| Stage Setting: Steps your state took to ensure the continuation of services at the onset this pandemic | 47.00 |
| State approach to the unemployment situation to provide integrated services to UI claimants and other job seekers in need of reemployment | 1:10.00 |
| In what ways has the pandemic spurred innovation in future services delivery? | 1:18:20 |
| Recovery Resources | 1:21:40 |
| Contact us | 1:24:00 |
| Thank You | 1:24:30 |