



Partnership & Planning Resources

Partnerships and planning are critical to leveraging both existing and new resources and responding to new customer demand. Workforce Development Board leadership, service alignment, asset mapping, and connection to employers has never been more crucial. Planning efforts connect our job seeker and business services efforts, and when aligned with Labor Market Information, serve to provide the backbone for an effective approach to serving our state and regional communities.

Service Alignment Resources

During this period, it is particularly critical that we understand the needs of our customers and maintain viable connections with our workforce partners. These resources offer information on effective service delivery needed to meet the new challenges of our job seekers.

- [Integrated Service Delivery Toolkit](#)
- [Customer-Centered Design Resources](#)
- [Using Braided Funding Strategies for Employer Initiatives that Include People with Disabilities](#)
- [San Francisco City-Wide Workforce Services Alignment Update](#)

Asset-Mapping Resources

Engaging in asset mapping can ensure efficient use of resources, more comprehensive and quality customer service, and better outcomes.

- [Workforce Boards - Asset Mapping](#)
- [Community Auditing – Asset and Resource Mapping to Maximize Capacity](#)
- [ILLUMINATE – A Guide to Assessing Regional Development Resources](#)
(Council on Competitiveness)

Sector Strategies Resources

As the economy shifts, we will need to rapidly reassess the needs of our key industries and shift strategy to support both our business customers and inform our service alignment and career pathways efforts.

- [Sector Strategies Self-Assessment \(State Level\) Word Version | PDF Version](#)
- [Sector Strategies Implementation Framework](#)
- [Sector Strategies Organizational Self-Assessment](#)
- [Voices of Experience – Sector Partnerships in Action](#)
- [The Sector Partnership Experience \(Colorado Workforce Development Council\)](#)



Career Pathway Development and Implementation Resources

Career pathway tools are useful for identifying transferrable skill sets when used with students and job seekers facing career change and can also be used to ground discussions with businesses around where current gaps exist, and where we might best place our resources to support the bridging of skill gaps.

- [Career Pathways and Competency Models Toolkit](#)
- [A Practical Guide to Creating Career Pathways](#)
(Michigan Department of Labor and Economic Opportunity)
- [Solving Industry Models Using Competency Models](#)

State/Local Workforce Leadership & Planning Resources

Boards can help coordinate response by maintaining close contact with employers and leveraging key relationships to help validate labor market information, inform education and training planning, direct students and job seekers to real time opportunities, and allow for broad partnership support to meet new industry and workforce needs.

- [Strategic Boards Toolkit](#)
- [Call to Action for Workforce Development Boards](#)
- [Workforce Boards as Sector Intermediaries](#)
- [NAWB COVID-19 Resource Page](#)

Current Flexibilities

Rapidly changing economic conditions require workforce flexibilities. The US Department of Labor's Employment and Training Administration has created the following resources for states:

- [Flexibility Under WIOA](#)
- [WIOA Title I Waiver Request Process](#)